

CUSTOMER SERVICES
(Effective October 1, 20--)

Service	Description/Comments	Representative
24/7 Service	Call 1-800-555-3888; wait time is usually less than 1 minute.	M. R. Osumi, mrosumi@global.net
Virus-Protection Service	E-Protect software is downloaded automatically to your computer when service is installed.	W. N. Gauthier, wngauth@global.net
Web Space	10 MB Web page space is standard; an additional 10 MB can be obtained on an as-needed basis.	M. J. Martinez, mjmartinez@global.net
Credit Card Billing	When requested by the customer, we automatically send your monthly bill to a credit card of your choice.	L. T. Matthews, ltmatt@global.net