

September 15, 20—

Ms. Rolanda L. Farmer
203 Grand Avenue
Bozeman, MT 59715

Dear Ms. Farmer:

Your order for Internet service has been processed, and you can enjoy surfing the Web immediately! As a customer of Global Communications, a subsidiary of Disk Drives, Etc., you will enjoy several benefits:

1. You will receive 24/7 customer service when using our service hotline at 1-800-555-3888.
2. You will be protected by E-Protect, Global's virus protection software. This software is updated weekly, and you can download weekly updates at www.gc.net.
3. You will receive 10 Mbytes of Web page space.
4. You will receive automated credit card billing, as requested.

A complete listing of all our services is enclosed for your perusal.

Thank you for joining Global Communications. Please e-mail us at support@gc.net if you have any questions, or call us on our service hotline. We expect the coming months of providing Internet service to you to be a very enjoyable experience for both of us.

Sincerely,

Nancy Mendez
Sales and Marketing Director

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Enclosure